

WINTER JAM F.A.Q.'s – The Schottenstein Center

HOW EARLY SHOULD I LINE UP FOR GENERAL ADMISSION DOORS?

We recommend lining up for the GA doors as early as possible but you should also be aware that the lines are all outside and the weather will be cold so plan accordingly. Items like blankets, chairs, etc. will need to be taken back to your car as they will not be allowed in the building when doors open.

Due to large crowds, the Fire Marshall has had to close doors if the venue reaches capacity, so please arrive as soon as you can. Follow @theschott on Twitter or like The Schottenstein Center on Facebook to get updates as to how close we are to reaching capacity.

CAN ONE PERSON SAVE A SPACE IN LINE FOR A GROUP?

No. Because this is a General Admission show, a group must wait in line together and enter through the doors at the same time.

WHERE DO I PARK AND WHAT IS THE COST?

The Event Parking Map for Schottenstein Center Events can be found on the Winter Jam page at SchottensteinCenter.com. The Parking fee is \$10 per space used (large vans and buses will be charged more). Shuttles from the Buckeye Parking lots to the venue will begin running at 1:30pm and will continue until 12:30am.

ARE CAMERAS ALLOWED AT WINTER JAM?

Still photography is allowed. Video cameras are not allowed.

CAN I BRING FOOD IN WITH ME?

Outside food and beverages, coolers, bottles and cans are not permitted.

DOES THE TOUR ACCEPT CREDIT/DEBIT CARDS TO ATTEND WINTER JAM?

The tour accepts cash or check ONLY at the door for admission.

WHAT TIME DO DOORS OPEN AND WHAT TIME WILL THE SHOW END?

Jam Nation doors open at 4:30pm. Doors open to the General Public at 5:00pm. The show starts at 6:00pm and will end no later than 10:00pm.

WHERE DO I GET A WRISTBAND SO I CAN GET FLOOR SEATS?

This year floor wristbands will be given out at the entrances to the floor seating, not at the Rotunda Entrance as in the past.

I HAVE A JAM NATION / VIP ENTRANCE PASS. WHERE DO I GO TO ENTER?

VIP & Jam Nation members should go to the Southwest Rotunda near Lane Avenue to line up for entry. VIP & Jam Nation doors open at 4:30pm.

CAN I SAVE SEATS?

No. Unfortunately, you must be a JAM NATION Member to receive the benefits of reserving a choice seat prior to general admission. Venue security and tour personnel will ask you to remove any signs, or personal items being used to save seats.